

Community Toilet Scheme- Questions and Answers

January 2019

What is the scheme?

Croydon Council is looking to introduce a Community Toilet Scheme (CTS) across the borough. The scheme would involve the Council working with local businesses and voluntary and community sector service providers (VCS) to provide free to use toilet facilities to all members of the public. The scheme would replace the current provision of Automated Public Conveniences (APC's) in place throughout the borough.

Why are we making these changes?

As part of a wider cost saving initiative the introduction of a Community Toilet Scheme would save the council around £75,000 per year. The CTS would also ensure that members of the public also have access to Equality Act 2010 compliant and baby changing facilities which are not available under the current scheme.

What do we have at the moment?

The council currently has APC's at eight locations across the borough. These are in:

- **Fell Road**, Croydon (two units, junction with Katharine Street)
- **Norbury Avenue**, Norbury (entrance to Norbury Park)
- **Morland Road**, Addiscombe (junction with Lower Addiscombe Road)
- **Lower Addiscombe Road**, Addiscombe (opposite Fernhurst Road)
- **Hartland Way**, Shirley (one unit adjacent to Shirley Library)
- **High Street**, Purley (outside swimming pool)
- **Central Parade**, New Addington (opposite Boots the Chemist near Cyber Cafe)

What the changes mean?

The changes would mean the closure and removal of all of the ATC's across the borough and a new toilet provision being provided by local businesses such as shops, cafes and restaurants, plus voluntary and community sector service providers such as leisure centres and libraries. The new scheme would mean an eventual increase in public toilet facilities across all district centres within the borough, plus additional Equality Act 2010 compliant and baby changing facilities. The three public 'free to enter' facilities will not be closed as part of this proposal.

What will this mean for you?

The introduction of the Community Toilet Scheme will mean that there is an increase in toilet provision across the borough. The scheme will also provide cleaner, safer and more modern facilities to all members of the public.

You may have some questions or views about the change in toilet provision in Croydon. As such we would value your views and suggestions about our scheme. We invite you to complete a short questionnaire. Please use the questionnaire to tell us more about the way our proposals will impact you and if you have any alternative suggestions to the scheme. The questionnaire closes on 15th March 2019.